

WELCOME TO MALAYSIA

SELAMAT DATANG



We would like to extend a warm welcome to all of you who have chosen Malaysia to start your next chapter of your academic journey. We appreciate that traveling to a new country can be both exciting and challenging. Rest assured that EMGS is here to assist you in any way possible.

EMGS has a dedicated team at our International Student Arrival Centre (ISAC) who are ready to assist you upon your arrival. Whether it's information about immigration procedures, contacting your institution, or just general inquiries, please do not hesitate to reach out to them.

Your safety and well-being are our top priority. Do not miss this opportunity.

THE BENEFITS OF VISITING EMGS INTERNATIONAL STUDENT ARRIVAL CENTRE:

01

Faster Immigration
Clearance



Skip the queue and enjoy express clearance, get access to student priority lanes for faster immigration clearance.

02

Getting Around
Made Easy



Get tips on public transport, ticket hacks, and effective money-saving apps for your journey.

03

Let's Celebrate
Your Arrival



Discover your new study destination with our info kits, find cool spots, and know how to reach help when you need it.

04

We Are At
Your Services



Got queries? Swing by our EMGS ISAC info desk. We're here to assist.

We have put together some information on what you need to preparation before your Malaysia adventure and what awaits you when you arrived.

PRIOR TO YOUR ARRIVAL



STEP 1 : Single Entry Visa (SEV)

Please apply for an SEV if required before the expiry of the Visa Approval Letter (eVAL). Kindly note that some nationalities will be required to obtain a Visa on Arrival (VOA) upon landing in Malaysia. **If you fail to get your SEV issued, you might be subjected to being denied entry to Malaysia.**



STEP 2 : Malaysia Digital Arrival Card (MDAC)

Students who have obtained a Visa Approval Letter (VAL), and Mobility students with a course duration less than three months are required to complete the MDAC online **as early as 3 days before arrival** or at the latest upon arrival through the Immigration Department website: [Click Here](#)

For more information, please refer to the Immigration website at:



STEP 3 : EMGS Mobile App

Please download the EMGS Mobile App and **fill up the Pre-Arrival form three (3) days before your arrival in Malaysia to avoid any delays during your arrival.** This will assist us in planning our resources to warmly welcome you. [Click Here](#) to watch a tutorial on how to download the EMGS Mobile App.



STEP 4 : Notify Your Education Institution

Please inform your educational institution, as they may need to make necessary arrangements to welcome you at the airport upon your arrival.

UPON ARRIVING

- At the airport, don't forget to tell the Immigration Officers you're an international student and present your MDAC registration. They'll ensure your passport is stamped with a Special Pass.
- Before leaving the Immigration Counters, make sure to check your passport. You should see a Special Pass stamped on it.
- **Important:** Please make sure you don't get a social visit stamp – this will make you ineligible for a Student Pass endorsement.

POST ARRIVAL MEDICAL SCREENING

Must be done within 7 days of your arrival to Malaysia.

- Within seven days of landing in Malaysia, it's mandatory to complete your medical check-up at EMGS's approved clinics. This keeps things on track for your Student Pass endorsement.
- Public university tip: If you're joining a public university, you can get the check done on-campus. Just connect with your institute representative for details.

STUDENT PASS ENDORSEMENT

Do not delay in submitting your passport to your Education Institutions for the Student Pass endorsement.

- ▶ You will get a Special Pass that's valid for up to 30 days when you arrive in Malaysia. Make sure you get your Student Pass sorted within this time frame.

Caution: Keep an eye on the Special Pass expiry date. Staying beyond can lead to fines or worse, deportation.

Please refer to our EMGS website (<https://educationmalaysia.gov.my/fag/>) for detailed clarification on Frequently Asked Questions (FAQ) relating to International Student Pass Applications in Malaysia.

International students can also track the progress of their applications via the EMGS website (<https://visa.educationmalaysia.gov.my/emgs/application/searchForm/>) from the time a student pass application is created up to the endorsement of a student pass.



Location of EMGS International Student Arrival Centre

Kuala Lumpur International Airport Terminal 1

Arrival Hall in the main terminal building at Level 3. Before the immigration clearance counters.

Kuala Lumpur International Airport Terminal 2

Level 3a after the exit from the Skybridge. International students that arrive in Malaysia on Level 2 will be required to take the passenger lifts to Level 3a.

EMGS International Student Arrival Centre (ISAC)

For more enquiries, you may want to contact us:

Tel: +60 13-222 7745 | Email: enquiry@emgs.com.my

Our contact centre is open every day from 9am to 6pm including public holidays.



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